

From: [EPACALLCENTER](#)
To: [Ragon, Derek](#)
Subject: Incident INC000002357048 reported by you has been resolved. Cannot open the R6HarveyDOCL
Date: Thursday, August 31, 2017 5:41:35 PM

You are receiving this message because the issue you reported to EPA Call Center or your local Help Desk has been resolved. Please refer to the incident number listed below and contact the EPA Call Center or your local Help Desk for more information.

The following Incident has been Resolved:

Incident Number: INC000002357048
Reported Date & Time: 8/31/2017 5:13:27 PM
Submitted By: Region 06>R6 Help Desk Tier 1
Assigned To Group: Region 06>R6 Office 365
Incident Summary: Cannot open the R6HarveyDOCL
Resolved Date: 8/31/2017 6:40:47 PM
Resolution Notes: I added Derek as member and added Devron as owner and replied to email. I sent user email on this and he is good now.

As part of our ongoing effort to get feedback from our customers, we have created an online customer satisfaction survey. To complete a survey please click on the link below.

<https://epacallcenter.com/arsys/forms/ch-arsdb-02.connections.local/EPASurvey?mode=Submit&F536870913=INC000002357048&username=surveyguest>

Please email or call the EPA Call Center or your local Help Desk if you have any further questions or requests.